

Quick Check

SPrint™ Speech Processor



Each day, before you turn the processor on, check that the:

- Headset and transmitting cable are properly connected
- Cables are not broken or cracked
- Transmitting coil is in place on your head.

Each day, after you turn the processor on, check the:

- Microphone – set the sensitivity to the recommended level, speak into the microphone, and ensure the segment meter on the LCD responds to speech
- Sensitivity level – adjust the sensitivity level if the sound is too loud or soft, or turn on the auto-sensitivity. **Note:** if sounds are too loud or too soft on the recommended sensitivity setting, contact your clinic.

Each night after you turn the processor off:

Store the headset overnight with the drying aid. Moisture or humidity may cause cut-outs or failures.

If you cannot hear any sound from your processor, take the following steps:

- 1 Replace the batteries, with fresh ones if the LCD panel is not displayed, or the Low Battery symbol is showing. (1) check the batteries are correctly inserted. occasionally clean the battery contacts, with the cleaning brush. rechargeable batteries may need to be replaced if they have expired or the battery charger is not recharging them.
- 2 With the SPrint™ turned on, place the transmitting coil with the cables still attached to the SPrint, over the back cover of the processor: (2) The LCD panel should show the RF test coil symbol. (3) Alternatively, use the Signal Check to check the transmitting coil. If the Signal Check lights up, the coil is functioning. If it does not light up, replace the transmitting coil, transmitting cable or headset cable.
- 3 When the Manual and Service spanner symbols (4) are shown at the same time on the LCD panel: Reset the processor, by turning it Off and then On again. Select another program by using the program switch button. In some cases this will be automatically selected. Contact your clinic.
- 4 Ask a hearing person to use monitor earphones to check the microphone. (5) Attach and use the lapel microphone. (6) An improvement in sound quality with this microphone indicates the SPrint microphone may be faulty or may need drying out with the drying aid. Contact your clinic if drying out does not solve the problem.
- 5 Try moving away from any electronic device that may be causing interference.

After each step, check if there is any sound. If there is still no sound, contact your clinician, cochlear implant centre or your nearest Cochlear office.

